

What is a “driver’s licence cancellation”?

As soon as a maintenance order or agreement is filed with the Family Maintenance Enforcement Program (FMEP), we are responsible under the *Family Maintenance Enforcement Act* for monitoring and enforcing that order.

That means we have the authority to take certain actions to make sure the person who is supposed to pay maintenance (called the payor) makes his or her maintenance payments in full and on time.

One of those actions may be to instruct the Insurance Corporation of British Columbia (ICBC) to refuse to issue a new driver’s licence – or cancel an existing driver’s licence – for any payor who is more than \$3,000 behind in maintenance payments.

When it is cancelled, the payor is required by law to surrender his or her driver’s licence and can no longer drive.

Does this apply to all payors with over \$3,000 of arrears?

No. Cancelling a payor’s driver’s licence is a serious step, and we will take that step if the payor does not pay the arrears or contact

us to work out a reasonable payment arrangement to pay the arrears over time.

Will the payor be notified before the cancellation goes in place?

Yes. We will send each payor a notice to the address on file before we instruct ICBC to cancel his or her driver’s licence. The payor will have the opportunity either to pay the arrears or to make

an arrangement for paying them over time in addition to making ongoing maintenance payments.

How long will the cancellation stay in place?

The cancellation will stay in place as long as the payor’s maintenance order or agreement is filed with FMEP, or until the payor arranges to pay

the arrears or we decide to remove the cancellation based on a review of the payor’s case.

Can the payor request a review of the cancellation?

Yes. A payor may ask us to review the case if the payor believes:

- he or she was less than \$3,000 in arrears at the time we sent the warning notice, or
- the cancellation would significantly reduce his or her ability to pay maintenance.

Important!

FMEP, not ICBC, is responsible for the driver’s licence cancellation. ICBC licensing staff cannot decide to remove the cancellation – only FMEP can. If your driver’s licence is cancelled, contact FMEP – not ICBC – to discuss arrangements for having the cancellation removed.

What is the payor required to do with the invalid driver's licence?

When a driver's licence is cancelled the payor is required to surrender it to ICBC by:

- Dropping it off at an ICBC Licensing Office; or
- Mailing it to PO Box 3750, Victoria BC V8W 3Y5

The driver's licence should not be sent to FMEP.

If the payor has a combined BC Services Card, the payor will need to go to the nearest ICBC Driver's Licensing Office with two pieces of identification and apply for a new BC Services Card.

If the payor uses his or her driver's licence as identification, the payor can get a BC Identification Card (BCID) from ICBC.

To find the nearest ICBC location, go to icbc.com

Where can I get more information about the driver's licence cancellation?

For general information about the driver's licence cancellation and a variety of other topics go to our website fmep.gov.bc.ca or call InfoLine:

Metro Vancouver: 604 775-0796
Greater Victoria: 250 356-5995
Elsewhere in BC: 1-800-668-3637

For specific information about your case, sign into your web account on our website, or call an Enquiry Representative at one of our offices:

Lower Mainland Client Office
604 678-5670 or 1-800-663-9666

Victoria Client Office
250 220-4040 or 1-800-663-3455

Northern & Interior Client Office
250 434-6020 or 1-800-663-3933

For information about family justice issues and services, visit the BC Government's Family Justice website.

Tips for Payors

- We asked that you send your payments to FMEP using online or telephone banking through your financial institution. See your Notice of Filing or go to our website for more information on this payment method.
- If you are unable to send your payments electronically, you can mail cheques made payable to the recipient to:
FMEP Payment Services
Box 9233,
Victoria BC V8W 9J1
- Please be sure to send your payments with enough time for them to be received at FMEP by the due date.
- Do not pay the recipient directly. You are required by law to send all maintenance payments to FMEP.
- We cannot change your maintenance order or agreement. If you are having trouble making your scheduled maintenance payments, you may need to obtain a new court order or agreement. In the meantime, we are required to make sure you pay the maintenance you owe now.
- If you have fallen behind in your payments, please contact us. We will work with you to develop a plan for paying the arrears in addition to making your ongoing maintenance payments.